

# Englander®

15-W03  
(ESW0016 MODEL)  
INSTALLATION & OPERATION MANUAL

Safety tested according to ULC S627 standard by an accredited laboratory.



Manufactured By:  
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Augustin-de-Desmaures (Québec)  
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1 (877) 356-6663  
tech@sbi-international.com

## CAUTION

Please read this entire manual before installation and use of this wood fuel-burning appliance. Keep children, furniture, fixtures and all combustibles away from any heating appliance.

## SAVE THESE INSTRUCTIONS

## SAFETY NOTICE

Failure to follow these instructions can result in property damage, bodily injury or even death. For your safety and protection, follow the installation instructions outlined in this manual. Contact your local building or fire officials about restrictions and installation inspection requirements (including permits) in your area.

IMPORTANT: IF YOU HAVE A PROBLEM WITH THIS UNIT, DO NOT RETURN IT TO THE DEALER. CONTACT TECHNICAL SUPPORT @ 1-877-356-6663

### **Retain for your files**

Model Number \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Date of Manufacture \_\_\_\_\_

Serial Number \_\_\_\_\_

\* This information can be found on the safety tag attached to the rear of the unit. Have this information on hand if you phone the factory or your dealer regarding this product.

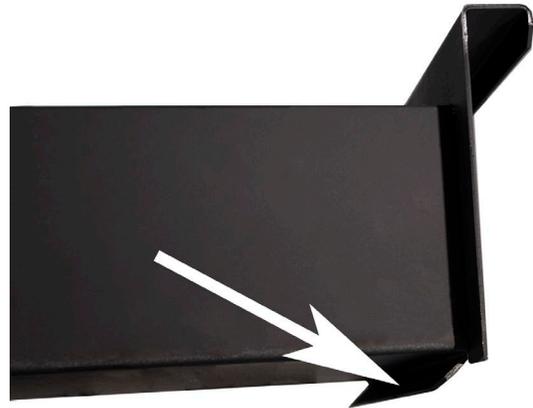
### **CAUTION**

- Keep children away.
- Supervise children in the same room as this appliance.
- Alert children and adults to the hazards of high temperatures.
- Do NOT operate with protective barriers open or removed.
- Hot while in operation! Keep clothing, furniture, draperies and other combustibles away. Contact may cause skin burns!
- Installation MUST comply with local, regional, state and national codes and regulations.
- Consult local building, fire officials or authorities having jurisdiction about restrictions, installation inspection, and permits.

**IMPORTANT NOTE:** The ash pan on this wood stove must be installed correctly before operation. The locking lip on the bottom of the ash pan must be slid **INSIDE** the stove pedestal so that it can lock the ash pan in place, flush against the pedestal. Tilt the ash pan up toward you as you slide it into the opening to do this. If the locking lip is on the outside of the stove pedestal, it is incorrectly installed.



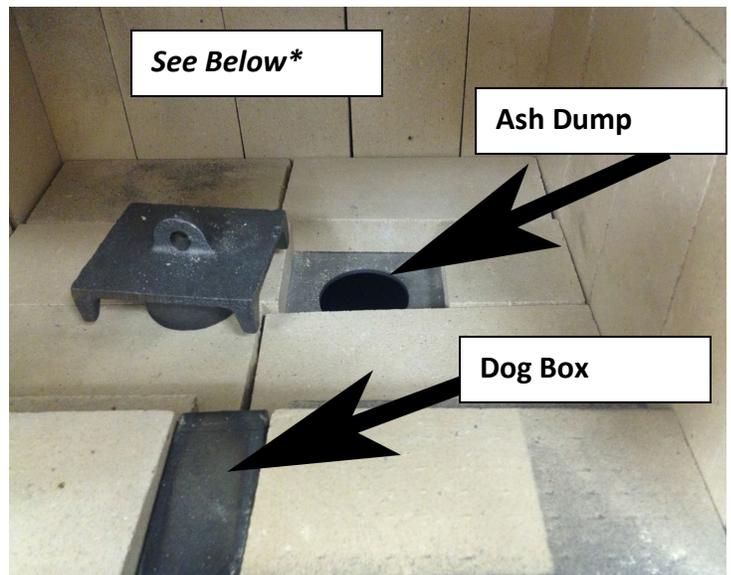
**INCORRECT INSTALLATION**



**LOCKING LIP**



**CORRECT INSTALLATION**



**\*DAILY --Inspect the firebox for ash accumulation; remove excess ash and follow instructions in your owner's manual regarding disposal. Ash should not be allowed to accumulate in the stove to the point that it covers the dog box hole. The ash dump plug in the firebox may be removed and ashes raked into the ash pan below for temporary storage. Remember to replace the ash dump plug.**

# WELCOME!

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**NOTE: CLEARANCES MAY ONLY BE REDUCED BY MEANS APPROVED BY THE REGULATORY AUTHORITY HAVING JURISDICTION**

**DO NOT CONNECT TO ANY AIR DISTRIBUTION DUCT OR SYSTEM.**

**DO NOT BURN GARBAGE OR FLAMMABLE FLUIDS SUCH AS GASOLINE, NAPHTHA OR ENGINE OIL.**

**DO NOT USE CHEMICALS OR FLUIDS TO START THE FIRE.**

**Thank you for purchasing this fine product from Englander!**

Englander was started, and is still owned by, a family that believes strongly in a "Do It Yourself" spirit – that's one reason you found this product at your favorite "Do It Yourself" store.

We intentionally design and build our stoves so that any homeowner can maintain his or her unit with basic tools, and we're always more than happy to show you how to do the job as easily and as inexpensively as possible.

From our free, downloadable service sheets to our "wizard-style," click-through Troubleshooting guide on our web site, we have always tried to help our customers stay "heat-ready," especially when oil and electricity prices continue to skyrocket.

Please look at our vast Help section on our web site and call our Technical Support department at 1 (877) 356-6663 if you need any help with your unit. We are nearly always able to help "walk you through" any repairs, problems or questions you may have.

**PLEASE NOTE:** While information obtained on our web site and through our 877 number is always free of charge, there will be a service charge incurred with any "on-site" repairs or maintenance that we may arrange.

***Wishing you years of efficient, quality and "comfy" heating,***  
**Englander**  
**Technical Support Department**

**[www.englisher-stoves.com](http://www.englisher-stoves.com)      1 (877) 356-6663**

**CAUTION: Stove is heavy.**

In addition, when handling any sheet metal products, be aware that there may be sharp edges or burrs. Although we make every effort to eliminate any sharp edges, please use caution when handling any metal parts. Remember to disconnect (unplug) the stove from the power source and allow it to completely cool down before performing any maintenance.

*This manual is available for free download on the manufacturer's web site. It is a copyrighted document and resale is strictly prohibited. The manufacturer may update this manual occasionally and cannot be responsible for problems including injuries or damages resulting from the use of information found in any manual from unauthorized sources.*

**PLEASE NOTE:** If you purchased this model from certain stores, their model number may end in "L" "LC" "H" "CT", etc. This manual does apply to those models as well.

Heating Specifications

- Maximum Burn Time\*\* ..... 6-8 hours
- Approximate Square Footage Heated\*\*\* ..... 2000 sq. ft.
- Firebox Capacity..... 35 pounds
- Flue Collar ..... 6.0 in. round

Dimensions (Inches)

- 22” Wide x 30” High x 27” Deep

Particulates emissions and Safety Compliance Specifications

- Particulate Emissions ..... 1.956 grams/hr
- CO Emissions ..... 1.659 grams/min
- Heat Output Range ..... 11,129 – 24,369 Btu/hr
- Efficiency..... 73.77% (HHV)
- Tested To CSA B415.1 and ULC-S627.
- **Notes for this unit:** Product may vary slightly from diagram. Clearances are the minimum for **this unit** and may need to be increased in the rear to have proper vent clearances. **Follow all venting manufacturer clearances and local codes.**

\*\*\* - The maximum heating capacity of this unit can vary greatly based on climate, construction style, insulation and a myriad of other factors. Use this information in conjunction with a BTU loss calculation for your home to determine if this unit will be sufficient for your needs.

# INSTALLATION

## Installation Overview

When choosing a location for your new stove, there are a multitude of factors that should be taken into account before beginning the installation.

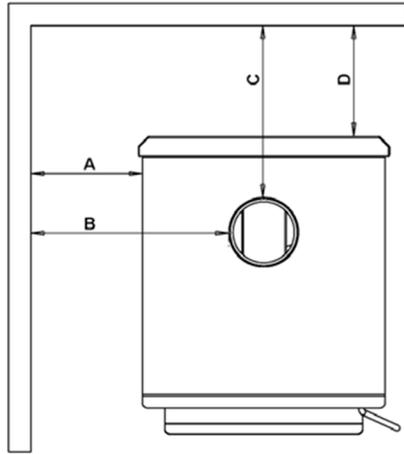
1. Traffic Patterns – To help prevent accidents, the stove should be placed in a location where it is out of the way of normal travel through the home.
2. Heat Flow – When deciding on a location for the stove, consider the way heat moves throughout your home. Install the stove where you need the heat; basement installations often do not allow sufficient heat to flow to the upper floors and a top floor installation will not allow any heat to reach the floors below. Always consider that heat rises and will take the path of least resistance while it is still hot.
3. Exhaust Location – The engine which drives a wood stove is the chimney system, so it is important to consider precisely how the chimney system will be integrated into the stove installation. Ideally, a wood stove chimney will run completely vertical from the flue collar of the unit all the way to the termination point above the roof line. Keeping the entire chimney system inside the heated envelope of the home will ensure a strong, easy to initiate draft in the chimney. Although exterior chimney systems often function properly, they are more likely to suffer from cold down drafts at start up or provide weak draft to the unit. Also, consider the cross-sectional area of the chimney; although existing masonry chimneys can often be used, a large external masonry chimney will result in a unit that is difficult or impossible to operate properly. In that case, an insulated chimney liner will often be required to supply the necessary draft.
4. Wall Construction – Locating the stove so that the exhaust system can pass between studs will simplify the installation and eliminate the need to reframe any sections of the wall or ceiling to accommodate the wall thimble or ceiling box.

### **WARNING**

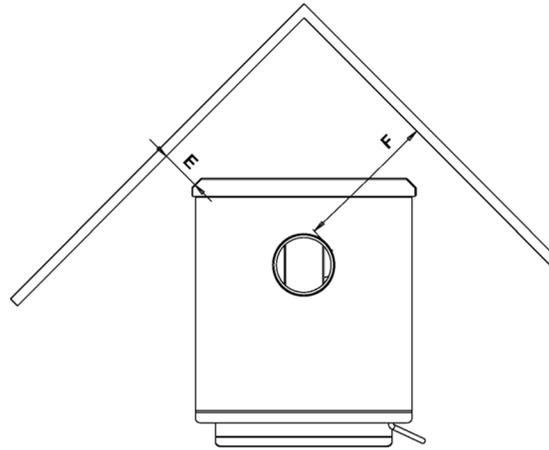
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do Not Over-fire – If any external part starts to glow, you are over-firing. Reduce intake air supply. Over-firing will void your warranty.
- Comply with all minimum clearances to combustibles as specified. Failure to comply may result in a house fire.
- Tested and approved for **cordwood only**. Burning any other fuel will void your warranty.

# INSTALLATION

## Clearances to Combustibles



*Parallel  
Wall Installation*



*Corner Installation*

**WARNING - INSTALL VENT AT CLEARANCES SPECIFIED BY THE VENT MANUFACTURER**

	Unit to Side Wall *	Chimney Connector to Side Wall	Chimney Connector to Rear Wall	Unit to Rear Wall	Unit to Corner	Chimney Connector to Corner
	A	B	C	D	E	F
	in. (mm.)	in. (mm.)	in. (mm.)	in. (mm.)	in. (mm.)	in. (mm.)
Single Wall Chimney Connector Unprotected Surface	21.5 (546.1)	29 (736.6)	12 (304.8)	7.5 (190.5)	9.5 (241.3)	19 (482.6)
Double Wall Chimney Connector Unprotected Surface	N/A	N/A	N/A	N/A	N/A	N/A
Single Wall Chimney Connector Unprotected Surface with side shields.	17.5 (445.5)	25 (635)	12 (304.8)	7.5 (190.5)	5.5 (139.7)	15 (381)
Double Wall Chimney Connector Unprotected Surface with side shields.	N/A	N/A	N/A	N/A	N/A	N/A

# INSTALLATION

## Venting Introduction

This wood stove operates on a natural draft system, in which the chimney system pulls air through the stove. This unit must be installed in accordance with the following detailed descriptions of venting techniques; not installing the stove in accordance with the details listed here can result in poor stove performance, property damage, bodily injury or death. Avoid makeshift compromises when installing the venting system. Englander is not responsible for any damage incurred due to a poor or unsafe installation.

Be certain that all aspects of the venting system are installed to the venting manufacturer's instructions, particularly the required clearances to combustibles. Also, be certain to use an attic radiation shield to prevent insulation from contacting a chimney which passes through an attic.

The chimney system is the "engine" which drives a wood stove, so it is imperative for proper unit function that the venting system be installed exactly as described in the following section.

If questions arise pertaining to the safe installation of the stove, our Technical Support line (877-356-6663) is available. Contact your local code official to be certain your installation meets local and national fire codes, and if you're uncertain about how to safely install the stove, we strongly recommend contacting a local NFI certified installer to perform the installation.

## Venting Guidelines

- **ALWAYS** install vent pipe in strict adherence to the instructions and clearances included with your venting system.
- **DO NOT CONNECT THIS WOOD STOVE TO A CHIMNEY FLUE WHICH ALSO SERVES ANOTHER APPLIANCE.**
- **DO NOT** install a flue pipe damper or any other restrictive device in the exhaust venting system of this unit.
- **USE** an approved wall thimble when passing through a wall and a ceiling support/fire stop when passing through a ceiling.
- **INSTALL** three sheet metal screws at every chimney connector joint.
- **AVOID** excessive horizontal runs and elbows, as both will reduce the draft of the venting system and will result in poor stove performance.
- **INSPECT** your venting system often, to be certain it is clear of creosote, fly-ash and other restrictions.
- **CLEAN** the venting system as detailed in the maintenance section of this manual.
- **ADHERE** to the 10-3-2 rule regarding chimney terminations.
- **INSTALL** single wall chimney connector with the male end **down** to prevent creosote leakage. Follow double wall chimney connector manufacturer's instructions regarding proper pipe installation.

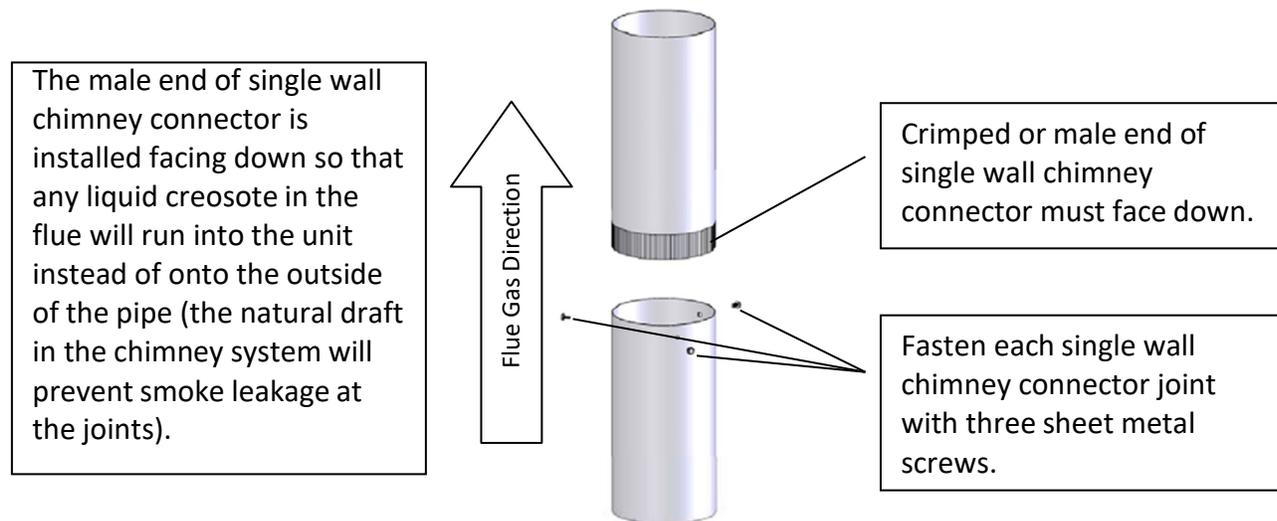
**WARNING:** Venting system surfaces get HOT, and can cause burns if touched. Noncombustible shielding or guards may be required.

# INSTALLATION

## Additional Venting Information

- Do not mix and match components from different pipe manufacturers when assembling your venting system (i.e. Do **NOT** use venting pipe from one manufacturer and a thimble from another).
- We **require** a minimum chimney height of 15.0 ft. Chimney systems shorter than this may not create the amount of draft which is required to operate this wood burning unit.
- Do not use makeshift compromises when installing the venting system; have existing chimney systems inspected before use and be certain all new chimney systems are installed to the manufacturer's specifications and with only ULC listed components.
- Prefabricated venting systems used for this stove must be listed to ULC S629 (Canada).
- Never install a draft inducer or any other system which increases the natural draft of the chimney; similarly, do not install a barometric or stovepipe damper with this unit.
- Never use single wall or double chimney connector as a chimney system; never pass either type of chimney connector through a combustible wall without carefully following the manufacturer's instructions and those listed in the following page on Wall Pass-Throughs. NEVER pass chimney connector through an attic, floor, closet or roof.
- Only use 24 gauge MSG black single wall chimney connector or ULC Listed double wall chimney connector.

## Single Wall Chimney Connector Installation



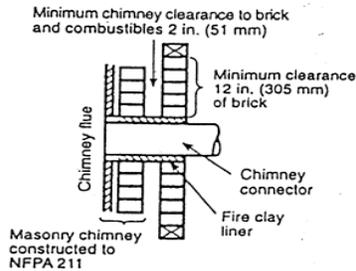
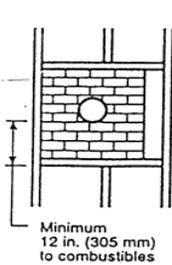
### **WARNING**

- **INSTALL VENT AT CLEARANCES SPECIFIED BY THE VENT MANUFACTURER.**
- **HOT! Do not touch! Severe burns or clothing ignition may result.**
- **Glass and other surfaces are hot during operation.**

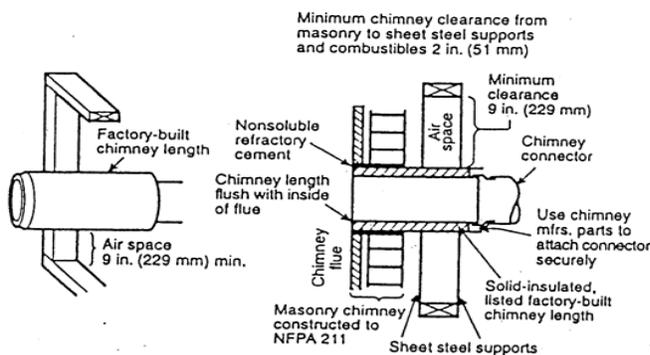
### **INSTALLATION**

## Wall Pass-Throughs

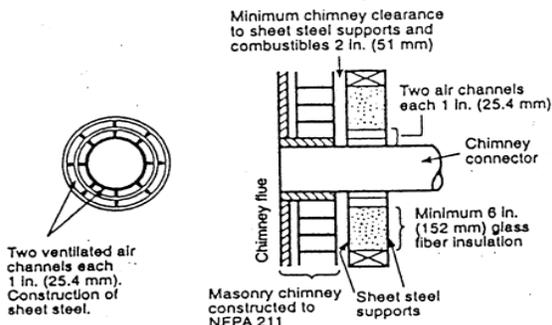
### Chimney Connector Systems and Clearances from Combustible Walls for Residential Heating Appliances



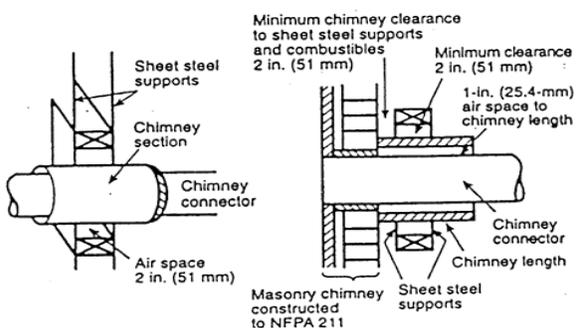
- A Minimum 3.5-in thick brick masonry all framed into combustible wall with a minimum of 12-in brick separation from clay liner to combustibles. The fireclay liner shall run from outer surface of brick wall to, but not beyond, the inner surface of chimney flue liner and shall be firmly cemented in place.



- B Solid-insulated, listed factory-built chimney length of the same inside diameter as the chimney connector and having 1-in. or more of insulation with a minimum 9-in. air space between the outer wall of the chimney length and combustibles.



- C Sheet steel chimney connector, minimum 24 gauge in thickness, with a ventilated thimble, minimum 24 gauge in thickness, having two 1-in. air channels, separated from combustibles by a minimum of 6-in. of glass fiber insulation. Opening shall be covered, and thimble supported with a sheet steel support, minimum 24 gauge in thickness.



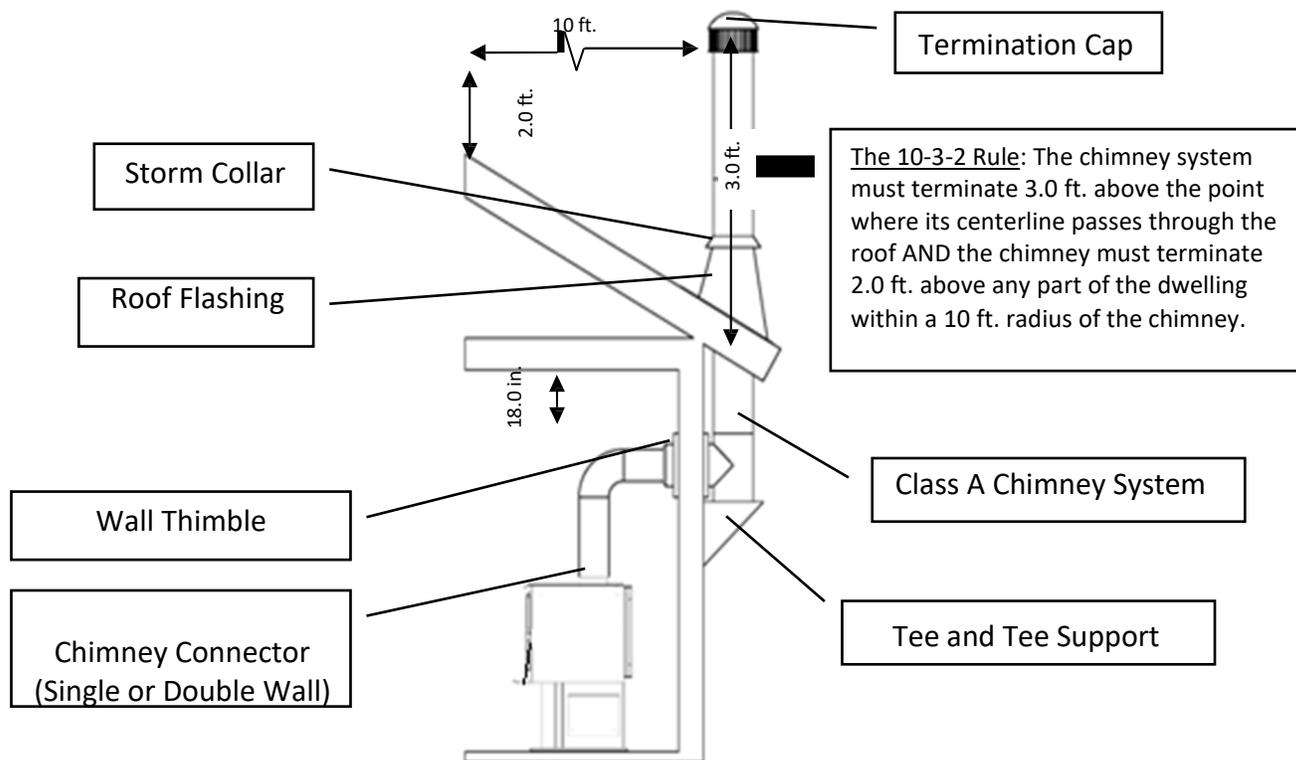
- D Solid insulated, listed factory-built chimney length with an inside diameter 2-in. larger than the chimney connector and having 1-in. or more of insulation, serving as a pass-through for a single wall sheet steel chimney connector of minimum 24 gauge thickness, with a minimum 2-in. air space between the outer wall of chimney section and combustibles. Minimum length of chimney section shall be 12-in. chimney section spaced 1-in. away from connector using sheet steel support plates on both ends of chimney section. Opening shall be covered, and chimney section supported on both sides with sheet steel supports securely fastened to wall surfaces of minimum 24 gauge thickness. Fasteners used to secure chimney section shall not penetrate chimney flue liner.

For Canada: A chimney connector shall not pass through an attic, roof space, closet, floor, ceiling, or similar concealed space. Where passage through a wall or partition of combustible construction is desired, the installation shall conform with CAN/CSA-B365.



# INSTALLATION

## Approved Venting Method 1: Through the Wall Factory Built Chimney

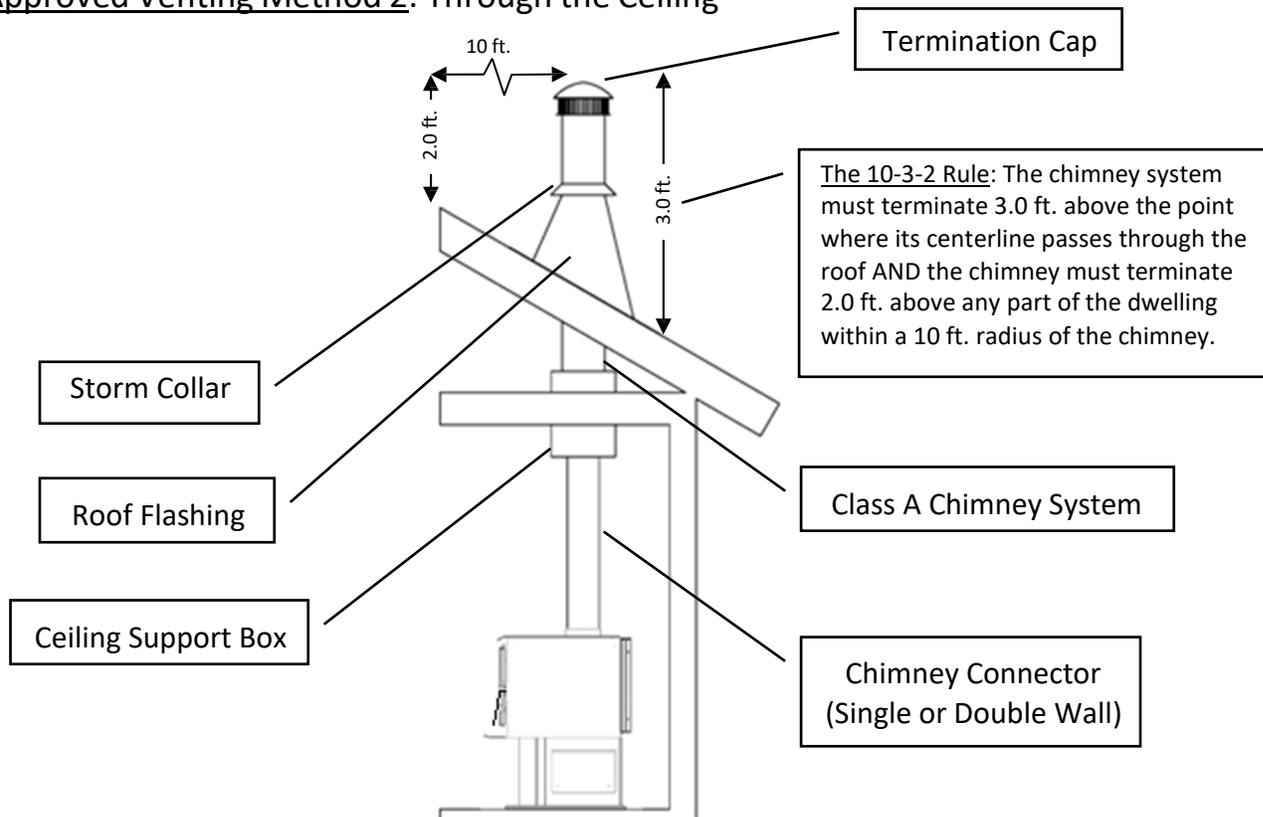


- Prefabricated chimney systems must conform to ULC-S629 (650°C) for Canada.
- This wood burning unit is only listed for installation with 6.0" diameter chimney connector and chimney systems. Installing this unit on prefabricated chimneys larger than 6.0" diameter will result in decreased draft and the potential for poor unit performance.
- Follow all venting system manufacturer's installation requirements and required clearances.
- Use three sheet metal screws at each single wall chimney connector joint (check manufacturer's recommendations when double wall chimney connector is used).
- Drill three holes in the flue collar of the unit and attach the chimney connector to the unit using sheet metal screws (holes should be pre-drilled in flue collar from factory).
- Properly attach the prefabricated chimney system to the home in strict accordance with the prefabricated chimney system manufacturer's instructions.
- Avoid numerous elbows and excessive horizontal runs as both will lead to poor draft and increased creosote accumulation. Horizontal runs of chimney connector must never exceed 4.0 ft. and the overall length of the chimney connector must not exceed 8.0 ft. with single wall black connector pipe. If necessary to run longer than 8.0 ft. of chimney connector pipe, double wall black chimney connector pipe must be used.
- Special adapters and slip connectors are available to eliminate the need to cut single wall chimney connector. Double wall chimney connector must be used with these slip connectors, as it cannot be trimmed to length.

Please Note: Installation diagrams are for reference purposes only and are not drawn to scale, nor meant to be used as plans for each individual installation. Please follow all venting system requirements, maintain the required clearances to combustibles, and follow all local codes.

# INSTALLATION

## Approved Venting Method 2: Through the Ceiling

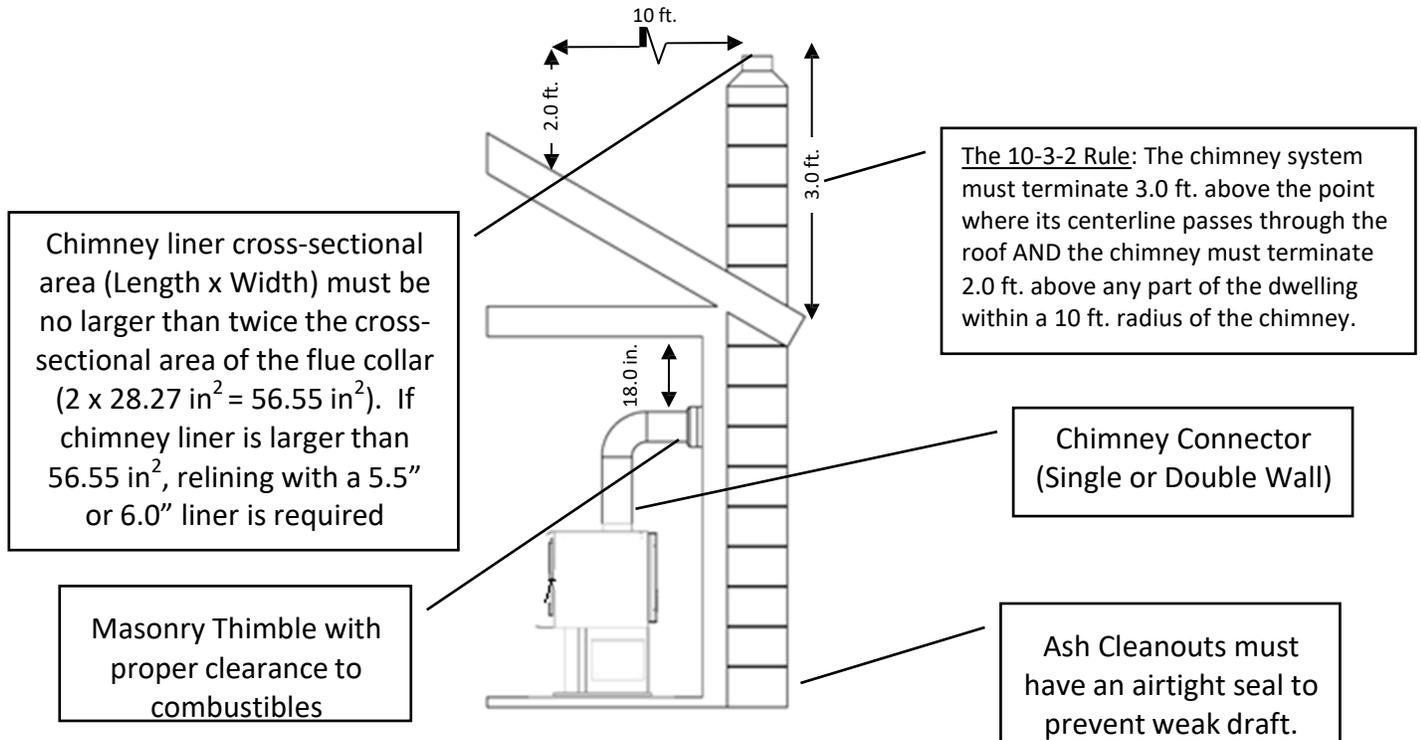


- Prefabricated chimney systems must conform to ULC-S629 (650°C) for Canada.
- This wood burning unit is only listed for installation with 6.0" diameter chimney connector and chimney systems. Installing this unit on prefabricated chimneys larger than 6.0" diameter will result in decreased draft and the potential for poor unit performance.
- Follow all venting system manufacturer's installation requirements and required clearances.
- Use three sheet metal screws at each single wall chimney connector joint (check manufacturer's recommendations when double wall chimney connector is used).
- Drill three holes in the flue collar of the unit and attach the chimney connector to the unit using sheet metal screws (holes should be pre-drilled in flue collar from factory).
- Properly attach the prefabricated chimney system to the home in strict accordance with the prefabricated chimney system manufacturer's instructions.
- The overall length of the chimney connector must not exceed 8.0 ft. In the case of cathedral ceilings, the prefabricated chimney system should extend to 8.0 ft. from the top of the unit if using single wall chimney connector pipe. If necessary to run longer than 8.0 ft. of chimney connector pipe, double wall black chimney connector pipe must be used.
- Special adapters and slip connectors are available to eliminate the need to cut single wall chimney connector. Double wall chimney connector must be used with these slip connectors, as it cannot be trimmed to length.

**Please Note:** Installation diagrams are for reference purposes only and are not drawn to scale, nor meant to be used as plans for each individual installation. Please follow all venting system requirements, maintain the required clearances to combustibles, and follow all local codes

# INSTALLATION

## Approved Venting Method 3: Internal or External Masonry Chimney System



- Follow the rules listed above concerning maximum permissible flue liner size; installing this unit on masonry chimneys exceeding  $56.55 \text{ in}^2$  in cross-sectional area will result in decreased draft and the potential for poor unit performance.
- Use three sheet metal screws at each single wall chimney connector joint (check manufacturer's recommendations when double wall chimney connector is used).
- Drill three holes in the flue collar of the unit and attach the chimney connector to the unit using sheet metal screws (holes should be pre-drilled in flue collar from factory).
- Avoid numerous elbows and excessive horizontal runs as both will lead to poor draft and increased creosote accumulation. Horizontal runs of chimney connector must never exceed 4.0 ft. and the overall length of the chimney connector must not exceed 8.0 ft. with single wall black connector pipe. If necessary to run longer than 8.0 ft. of chimney connector pipe, double wall black chimney connector pipe must be used.
- A tight seal at the thimble is crucial for proper unit performance and to create a safe installation. Use the proper adapter designed for connecting single or double wall chimney connector to a masonry thimble.
- Have existing masonry chimneys inspected for safety and proper clearances to combustibles before putting them into service; a qualified chimney sweep can perform this inspection.
- External masonry chimneys often suffer cold downdrafts and poor draft performance even when they meet the cross-sectional area rules. In this case, a 6.0" insulated liner may be necessary.

**Please Note:** Installation diagrams are for reference purposes only and are not drawn to scale, nor meant to be used as plans for each individual installation. Please follow all venting system requirements, maintain the required clearances to combustibles, and follow all local codes.

# INSTALLATION

## INSTALLATION INTO A MASONRY FIREPLACE

### Preparation

Measure your hearth to ensure it is large enough to accept the unit.

Unit must have a 36" clearance from the top of the stove to a mantel in accordance with NFPA 211.

For Canada: Hearth must extend at least 18 in (450.0 mm) from the front of the fuel opening.

**Keep in mind that this type of installation will make it difficult to change speeds on the blower frequently. We recommend picking a blower speed and sticking with it, since adjusting the blower will be difficult because of the tight installation.**

**WARNING: DO NOT ATTEMPT TO ADJUST BLOWER DURING OPERATION. SKIN BURNS MAY OCCUR WHEN MAKING CONTACT WITH THE UNIT. WAIT FOR UNIT TO COMPLETELY COOL BEFORE ATTEMPTING TO ADJUST BLOWER.**

Inspect your hearth to be sure it is constructed of a noncombustible material such as brick or stone. Do **not** install this stove on a hearth that is constructed of wood framework that is covered by brick or stone and do **not** install this unit in a zero (0) clearance fireplace. The manufacturer will not be held responsible for an accident resulting from this stove being installed on a hearth constructed of a combustible material.

Inspect your fireplace to ensure it is in proper working order and free of any obstructions. Prior to installation, remove the existing damper or wire it to fasten it open.

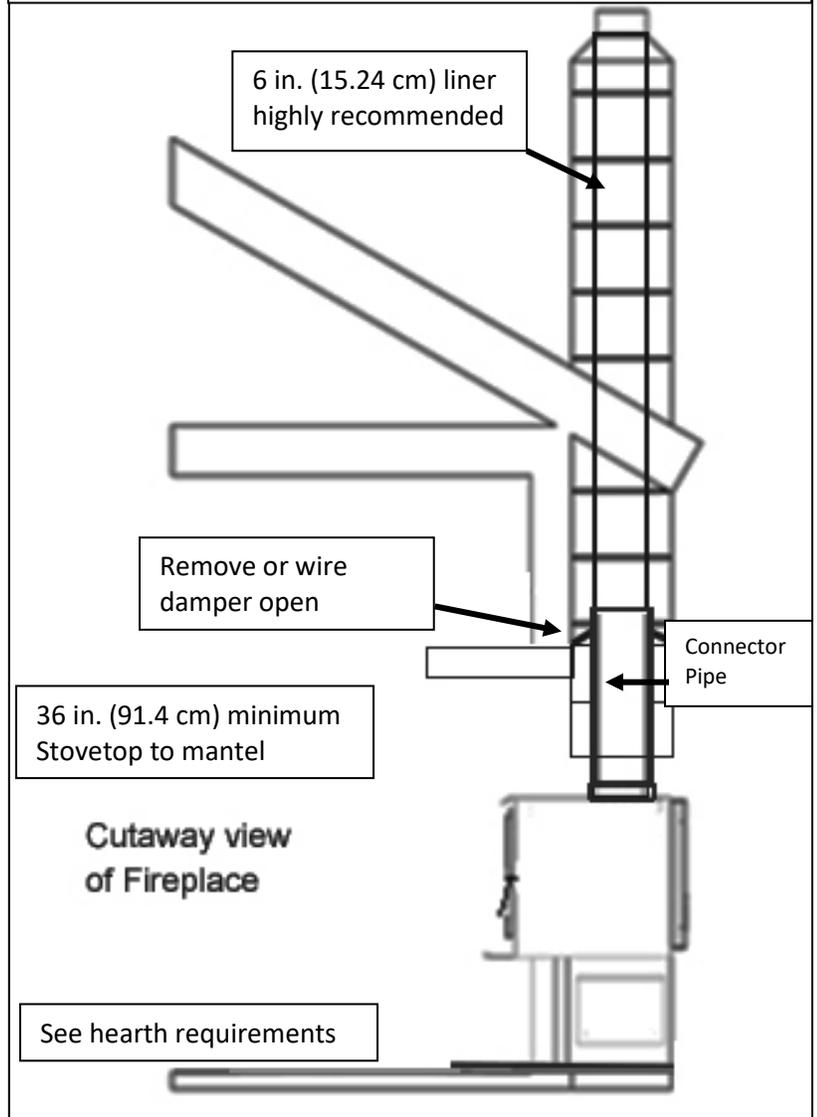
### Venting Your Stove - Direct Connect

When this unit is direct connected it will require six inch (6") diameter 24 gauge pipe from the stove through the damper opening. **(NOTE: The chimney connector must be attached to the appliance with a minimum of three (3) screws, and 3 screws should be used to attach each adjoining section.)**

We highly recommend having the chimney fully lined with a 6 inch liner to ensure proper draft. This will make it necessary to block off the open area on both sides of the pipe that passes through the damper opening, which can be done with sheet metal or by packing flame retardant fiberglass insulation in the open areas (no paper or combustibles). You must be sure the draft from the chimney is being pulled through the stove, and not around the connector pipe.

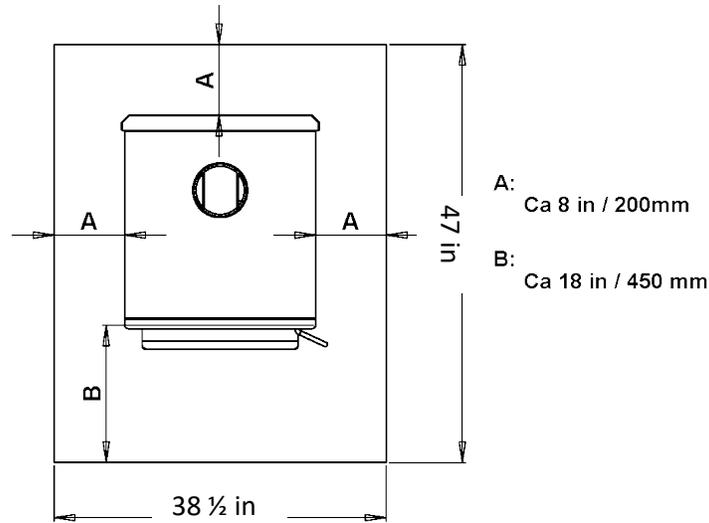
We highly recommend you have this done by a professional. You should also contact your local authorities to be sure you are following all codes.

The 10-3-2 Rule: The chimney system must terminate 3.0 ft. above the point where its centerline passes through the roof AND the chimney must terminate 2.0 ft. above any part of the dwelling within a 10 ft. radius of the chimney.



## FLOOR PROTECTION

- The spark and ember floor protector should be UL approved or equivalent (ULC if Canada) and must be noncombustible. Since the majority of the heat from this unit is radiant, the floor protector only serves to keep ashes and sparks from landing on combustible flooring near the unit. A hearth rug is NOT an approved substitute for a proper hearth pad. No R Value is necessary.
- For Canada: The floor protector must extend at least 450.0 mm from the front of the fuel opening, 200.0 mm from the sides of the door opening and 200.0 mm from the rear of the unit.



- The spark and ember floor protector must extend 2 in. (50.8 mm.) on either side of any horizontal venting runs and extend directly underneath any vertical venting pipe.

### CAUTION

NEVER USE GASOLINE, GASOLINE-TYPE LANTERN FUEL, KEROSENE, CHARCOAL LIGHTER FLUID, OR SIMILAR LIQUIDS TO START OR "FRESHEN UP" A FIRE IN THIS HEATER. KEEP ALL SUCH LIQUIDS WELL AWAY FROM THE HEATER WHILE IN USE. ADDITIONALLY, NEVER APPLY FIRE-STARTER TO ANY HOT SURFACE OR EMBERS IN THE STOVE.

# OPERATION

**First Fire- Remember to open a door and/or window to ventilate the area. You may find it necessary to open several doors or windows for plenty of ventilation.**

## Break-In Fires

- This wood burning unit is constructed of heavy gauge steel and cast iron and is built to last a long time. However, in order to ensure no excessive thermal stresses are induced on the metal during the first fire, three break-in fires should be burned, each one slightly hotter than the last. These break-in fires will not only help the stove body acclimate to the high temperatures of the fire, but will also slowly cure the high temperature stove paint, which will ensure the high quality finish lasts for years.
- This stove has a single air control rod which regulates the wood burn rate; when the primary air control slide is pulled all the way out of the unit, the stove will burn more slowly and put out heat over a longer time period. Conversely, when the air control slide is pushed all the way in, the unit will burn more quickly and put out a larger amount of heat over a relatively shorter time period. Do not attempt to modify the range of air control adjustment for any reason.
- The first break-in fire should be just a large kindling fire, getting the stove to about 300°F. Once this temperature has been reached, allow the fire to die out with the air control open. The second and third break-in fires should be a bit larger, with some small dry splits added to the kindling load. The temperature goal during these fires is about 350°F – 450°F; don't let the fire get hotter than that.

## Continuous Operation

- After the break-in fires are complete, this unit is ready for continuous operation. When burning the stove continuously, do not allow ash and coals to accumulate higher than the air hole in the dog box. Excessive coaling is often a result of burning wood at too high a burn rate, and the coal bed should be allowed to burn down before reloading the stove with fresh wood.
- Combustion air is delivered to the stove at two locations: The majority of the primary combustion air enters the firebox via the air-wash system which keeps the glass clean and feeds the primary combustion flames on the top surfaces of the wood; some primary combustion air is feed into the coal bed via the dog box hole in the bottom, front box of the stove. (This air is supplied from under the unit.) Every effort must be taken to maintain the area in front of this hole free of ash.
- When loading the stove for a long term burn, it is most useful to rake a “v” in the center of the coal bed, to allow the primary air bleed hole to push air all the way to the rear of the unit.
- After loading the stove with a full firebox of fresh wood, it is important to operate the unit with the air control in the full open position to properly char the wood load and drive off the initial moisture in the fresh wood. Once the wood has been properly charred and is completely ignited, the air control can then be set to the desired heat output level.
- This unit also offers a new feature. When loading the stove for a long low burn, you can set the air control damper to allow the unit to heat up and get a good burn going before the air is closed off to the low position. Simply pull the rod out to low and turn it counter-clockwise until you hear a slight “click” (about a quarter of a turn). When it is ready the damper will shut itself. This will work for low and medium low settings.

## OPERATION

- The optional room air convection blower was designed to extract the maximum amount of heat from the stove, for the highest possible heat transfer into the room. Since the blower is so efficient at removing heat from the unit, it is very important to only operate the room air blower after a fresh wood load has been allowed to burn for at least thirty (30) minutes. Allowing a fresh load of wood to burn without the blower on ensures that the entire unit reaches proper operation temperatures and that the secondary combustion system is functioning properly. Additionally, follow the guidelines below for acceptable blower speeds.
- When using the optional room air convection blower (Part No. AC-16, or you can upgrade to the AC-30), the blower should be operated as follows depending on heat output level:

Burn Rate	High	Medium High	Medium	Medium Low	Low
Blower Speed AC-16	High	High	Low	Low	Low
Blower Speed AC-30	High	Medium High	Medium	Medium Low	Low

### **Creosote – Formation and Need for Removal**

When wood is burned slowly, it produces tar and other organic vapors, which combine with expelled moisture to form creosote. The creosote vapors condense in the relatively cool chimney flue of a slow-burning fire. As a result, creosote residue accumulates on the flue lining. When ignited, this creosote makes an extremely hot fire. The chimney and chimney connector should be inspected at least once every two months during the heating season to determine if a creosote buildup has occurred. If creosote has accumulated, it should be removed to reduce the risk of chimney fire.

**DO NOT USE GRATE OR ELEVATE FIRE – BUILD WOOD FIRE DIRECTLY ON HEARTH  
DO NOT OPERATE WITH THE MAIN DOOR OPEN – OPERATING THE STOVE WITH THE MAIN  
DOOR OPEN WILL CREATE AN OVER-FIRE**

**In the event of a creosote or soot fire (chimney fire), close the air control on the stove, contact the local fire department and get out! Do not throw water on the fire! Contact your local fire authority for more information on how to handle a chimney fire and develop a safe evacuation plan for you and your family in the event of a chimney fire.**



**DO NOT STORE FUEL CLOSER THAN SPECIFIED CLEARANCES TO COMBUSTIBLES OR WITHIN THE SPACE NEEDED FOR LOADING THE STOVE AND FOR ASH REMOVAL.**

## OPERATION

### Additional Safety Guidelines

**CAUTION:** When adding fuel to the stove, the blower must be turned OFF.

- The installation of smoke detectors is highly recommended when installing this or any other solid fuel burning appliance. Smoke detectors should be located near or in every room of the home, particularly sleeping rooms.
- A smoke detector can be installed in the same room as this cordwood burning unit; installing the smoke detector too close to the unit can lead to nuisance alarms due to slight wisps of smoke emitted during the fire starting or reloading process. Due to this, the smoke detector in the same room as the unit will be most useful if it is located as far from the unit as the room will permit.
- This stove is designed to burn natural wood only. Higher efficiencies and lower emissions generally result when burning air dried, seasoned hardwoods, as compared to soft woods or to green or freshly-cut hardwoods. **DO NOT BURN garbage, lawn clippings or yard waste, materials containing rubber, including tires; Materials containing plastic: Waster petroleum products, paints or paint thinners, or asphalt products; Materials containing asbestos; Construction or demolition debris; Railroad ties or pressure-treated wood; Manure or animal remains; Salt water driftwood or previously salt water saturated materials; Paper products, cardboard, plywood, or particleboard. The prohibition against burning these materials does not prohibit the use of fire starters made from paper, cardboard, saw dust, wax and similar substances for the purpose of starting a fire in an affected wood heater. Burning these materials may result in release of toxic fumes or render the heater ineffective and cause smoke.**
- Burning fuels other than cordwood, particularly coal and charcoal, can result in hazardous concentrations of carbon monoxide being emitted into the dwelling. For these reasons, NEVER burn coal or charcoal in this cordwood stove. Installing a carbon monoxide detector and being aware of the symptoms of carbon monoxide poisoning can help reduce the risk of carbon monoxide related issues.
- This unit was designed for operation only with the loading door closed and tightly latched. Operating this unit with the loading door latched loosely or open will allow excessive combustion air to reach the fire and will result in dangerously high unit temperatures. High unit temperatures can damage the unit, void the warranty or ignite creosote deposited in the chimney system by previous, slow burning fires.
- The natural draft that pulls air through this unit and allows the fire to burn uses the indoor air of the dwelling for combustion, unless the unit is connected to an outside combustion air source. Kitchen range vent hoods, furnaces and other air movement appliances in the home are often also removing air from the dwelling; if the amount of air filtration or leakage back into the home is exceeded by the air being removed, negative pressure may be created in the home.
- Since this is a natural draft appliance, it will often be the first appliance to have problems related to negative pressure. If smoke is forced out the chimney connector joints or out of the air induction system of the unit, the unit is likely fighting negative pressure in the dwelling. Cracking a window or door near the appliance can help equalize the negative pressure;

ultimately, an unrestricted source of outside combustion may be necessary for proper unit function.

- If the unit is connected to outside air, be certain to monitor the exterior inlet to the combustion system for icing or snow accumulation. Allowing the outside air connection to become restricted will result in air starvation to the unit.

### **Safe Wood-Burning Practices**

Once your wood-burning appliance is properly installed, follow these guidelines for safe operation:

- Keep all flammable household items—drapes, furniture, newspapers, and books—far away from the appliance.

Start fires only with newspaper, dry kindling and all natural or organic fire starters. Never start a fire with gasoline, kerosene, or charcoal starter.

Do not burn wet or green (unseasoned) logs.

Do not use logs made from wax and sawdust in your wood stove—they are made for open hearth fireplaces. If you use manufactured logs, choose from those made from 100 percent compressed saw dust.

Build hot fires. For most appliances, a smoldering fire is not a safe or efficient fire.

Keep the doors to your wood-burning appliance closed unless loading or stoking the live fire. Harmful chemicals, like carbon monoxide, can be released into your home.

Regularly remove ashes from your wood-burning appliance into a metal container with a cover. Store the container of ashes outdoors on a cement or brick slab (not on a wood deck or near wood). See ash removal instructions in your owner's manual.

Keep a fire extinguisher handy.

Remember to check your local air quality forecast before you burn.

# MAINTENANCE

## Daily Maintenance

- Inspect the firebox for ash accumulation; remove excess ash and follow instructions below regarding disposal. Ash should not be allowed to accumulate in the stove to the point that it covers the dog box hole. The ash dump plug in the firebox may be removed and ashes raked into the ash pan below for temporary storage. Remember to replace the ash dump plug.

## Monthly Maintenance

- Check the blower for dust accumulation (if installed); check the door handle for proper operation and to be certain an airtight seal is still being made by the door.
- Inspect the chimney system and chimney connector and sweep if necessary. Although cleaning may be required less than monthly, ALWAYS inspect the venting system monthly to decrease the chance of a chimney fire.
- Visually inspect the ceramic fiber insulating boards in the firebox for cracks and/or breakage. Slight surface cracks will not affect the performance of the boards, but cracked or crumbling boards should be replaced immediately.
- Visually inspect the secondary combustion tubes for cracks, warping and corrosion. Although these tubes are constructed from stainless steel, they operate at very high temperatures and can eventually wear out from normal use.

## Yearly Maintenance

- Check all gaskets (window and door) for wear and to be certain they still maintain an airtight seal. See the following page for instructions.
- Thoroughly clean the chimney system and the chimney connector system. Since the chimney connector is generally exposed to high exhaust temperatures, inspect it carefully for leaks and weak spots; replace any questionable pieces. [In the case of straight through the roof chimney system, be certain to remove the ceramic fiber baffles **before** pushing the chimney sweeping brush down into the firebox. Forcefully hitting the top of the baffle with a cleaning brush or rod can damage or destroy the baffle.]
- Remove all ash from the stove, including the ash which accumulates on the top of the firebox baffles. Leave the air control open during the non-heating months to allow some air to flow through the stove to help prevent corrosion. A small open container of cat litter in the stove can help prevent corrosion during the humid summer months; be certain to remove it before building a fire in the fall.

**IMPROPER GASKET MAINTENANCE, INCLUDING FAILURE TO REPLACE GASKETS, CAN CAUSE AIR LEAKS RESULTING IN AN UNCONTROLLABLE FIRE IN THE UNIT.**

**Disposal of Ashes** – Ashes should be placed in a metal container with a tight fitting lid. The closed container of ashes should be placed on a noncombustible floor or on the ground, well away from all combustible materials, pending final disposal. If the ashes are disposed of by burial in soil or otherwise locally dispersed, they should be retained in the closed container until all cinders have been thoroughly cooled.

# MAINTENANCE

## Inspecting Gaskets

An airtight seal at the door opening is crucial to proper stove performance. Any air leakage at this area can cause an over-fire situation and is therefore a serious safety threat. Because of this, gaskets should always be maintained in good condition. Gasket tightness can be checked using the “dollar-bill” method:

- Place a dollar bill between the gasket and the stove body (at the location where the gasket meets the stove).
- Close and tighten the door then attempt to pull the dollar bill out. If the dollar bill slides in and out easily, the gasket needs to be replaced. This test should be repeated around the entire gasket perimeter, as gaskets will sometimes seal tightly on one side, but will be worn and seal poorly on another side.
- Perform this test around the entire perimeter of the door, and visually inspect the window gasket for any leaks. Leaks in the window gasket can generally be located by following the prevailing soot trails left on the window after burning the unit.
- If any area fails the test, the entire gasket should be replaced. The part number appropriate to the gasket being replaced can be found in the “Illustrated Parts” section of this manual.
- Gaskets should only be replaced with equivalent fiberglass gaskets purchased from Englander specifically for this unit.

## Gaskets

1. Door - This unit comes with a  $\frac{3}{4}$ ” rope gasket around the door that should be replaced at least every year. To replace the door gasket (Part # AC-DGKHD), the old gasket must first be removed entirely — prior to adding the new adhesive, you may have to scrape the old cement from the door channel. Once the cement and gasket have been added, the door should be closed and latched for twenty-four hours to allow the cement to harden.
2. Window - If you are replacing the window gasket (Part # AC-GGK), the new gasket will already have adhesive on one side. First, remove the old gasket. Next, remove the paper on the adhesive side and place the gasket around the outside edge of the glass, centered over the edge. Fold the gasket edges over on the glass, forming a “U” shape.

## Finish

This new unit has been painted with High-Temperature Paint that should retain its original look for years. If the unit should get wet and rust spots appear, the spots can be sanded with fine steel wool and repainted. It is crucial that only High-Temperature Spray Paint is used (Part # AC-MBSP), as others may not adhere to the surface or withstand the high temperatures. Similarly, some brands of paint will not adhere to different brands of paint, so we highly recommend using our proprietary High-Temperature Spray Paint.

# REPLACING COMPONENTS

## Glass

This unit has a ceramic glass panel (Part No. AC-G50) in the viewing door; self adhesive window gasket is included with replacement windows purchased directly from Englander. Never replace ceramic glass with tempered or any other type of glass and never operate this unit with cracked or broken glass.

- Glass Size: 12.75 in. (323.85 mm) x 16.75 in. (425.45 mm)
- Glass Type: 5mm Ceramic Glass (Keralite Pyroceram)
- Glass Manufacturer: Eurokera

## Glass Precautions

1. Never replace ceramic glass with tempered or any other type of glass.
2. Never operate this unit with cracked or broken glass.
3. Do not slam the door or strike the glass with any objects.
4. Do not build the fire directly against the glass.

## Glass Cleaning

1. Be certain the stove **and** the glass are completely cool.
2. The build-up on the glass will generally be light and water is normally sufficient to remove the deposits. If stubborn soot persists, use a cleaner made specifically for this purpose. Do not scrape the glass or use abrasive cleaners.
3. Rinse the glass with clean water and dry the glass before resuming normal operation.

## Glass Replacement

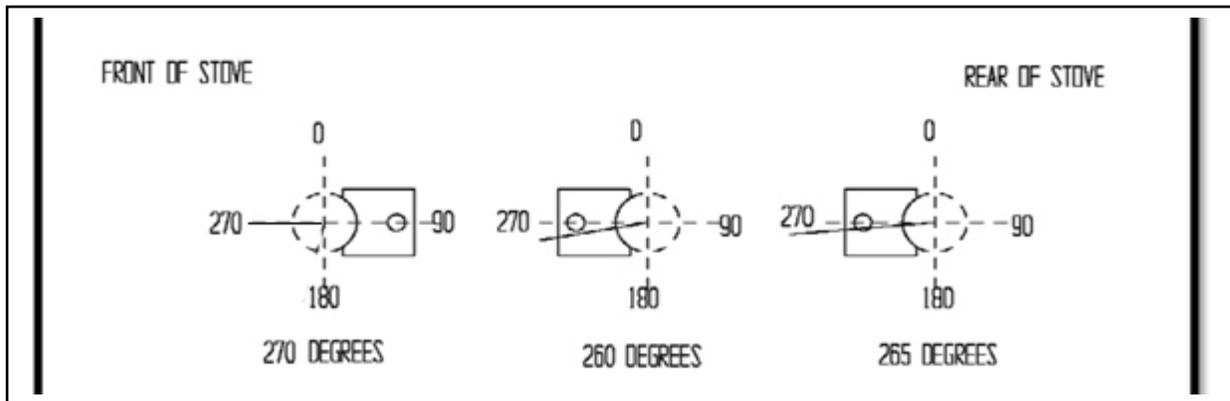
1. Remove the door from the stove and rest it face down on a firm work surface.
2. Using a 5/16" wrench, remove the four window bracket retaining screws.
3. Remove the four window tabs from the door. Take extra care to avoid shards of glass if the glass window has been broken.
4. Lift the old glass panel out of the door and discard.
5. The glass panel must be wrapped with a self-adhesive fiberglass tape gasket (AC-GGK). If you purchased a new glass, it will come already wrapped. If reusing the same piece of glass, remove old gasket, scrape off old adhesive and wrapped with the AC-GGK. This gasket serves to cushion the glass from the cast iron door.
6. Reinstall the window retaining tabs using the four screws previously removed. Do not over-tighten the screws.

To remove the decorative insert, simply remove the glass, then the insert.

## REPLACING COMPONENTS

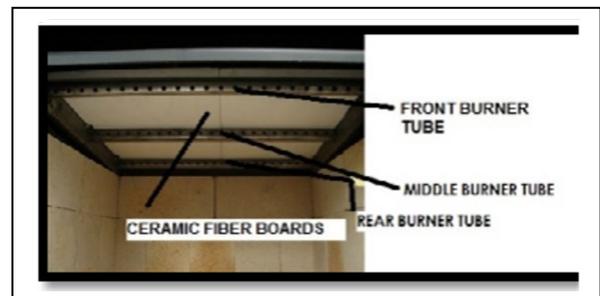
### Burner tube replacement

There are three different burner tubes in the top of the stove. To replace a tube, first be sure that you order the correct tube you need to replace. Then using a 5/16" socket or open end wrench, remove the screw located on the left side of the tube. Be sure to keep the screw. Push the tube to the right then remove the tube (pulling the tube back to the left after that side has been removed from the hole). To replace, reverse the above procedure...make sure to install the tubes in the correct order. (Front to Back)



### Ceramic fiberboard replacement

To replace a cracked or broken board, first remove the front burner tube. Then remove the board you need to replace. Install the new board (the two boards should sit flush on the tubes side by side). Replace the tube previously removed.



### Door hinges

The hinges on this unit were designed to be adjustable. The plates are secured using a 1/2" bolt and nut. To adjust the hinge plates in or out first remove the door, then use a 1/2" socket and 1/2" open ended wrench (one on the nut and one on the bolt head) and loosen the bolt/nut. Slide the plate in/out as desired and then use the socket and wrench to tighten the bolt/nut. \* Use care when adjusting hinges. If enough room is not left for the door to clear the side of the unit, the hinge could break. \*

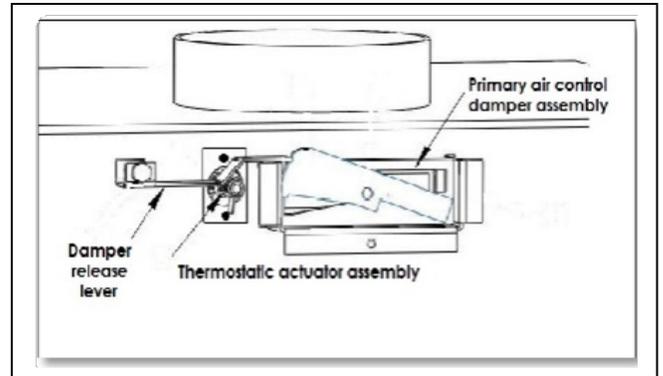
### Heat shield and back panel removal (to access other components)

There are two 5/16" screws that are on the rear of the heat shield. To remove the heat shield, using a 5/16" socket or open ended wrench, remove the two screws. Then pull the heat shield up and back off the back panel. Next to remove the back panel, there are three 5/16" screws on the rear of the panel. Using a 5/16" socket or open ended wrench, remove the three screws. It may be necessary to pry the top of the panel with a flat head screwdriver (at the top of the stove). Lift the panel up and off the stove.

**Other Components continued:**

At this point you can access the primary air control damper assembly, thermostatic actuator assembly and the damper release lever. Although these shouldn't need to be replaced, they can be, easily. The primary air control damper assembly can be replaced by removing the small spring handle from the front of the unit, then sliding the assembly out.

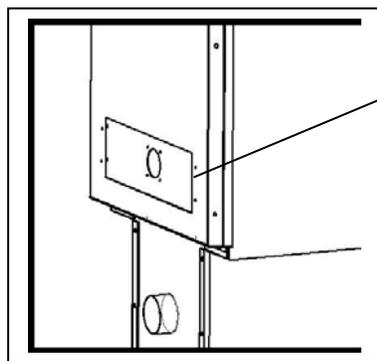
Replace by sliding the new assembly through the same hole and the rod through the front of the stove. Replace the spring handle. The thermostatic actuator assembly can be replaced by using a 5/16" socket to remove the two screws that hold the assembly. Install the new assembly using the same two screws. The damper release lever can be replaced by removing the 1/2" bolt. When reinstalling the damper be sure it is installed the same as when removed.



## OPTIONAL ACCESSORIES

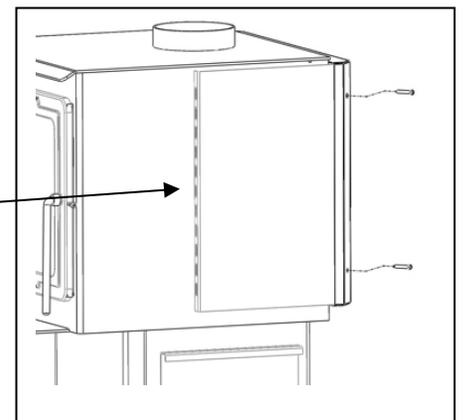
**Blower:** The wood stove was also designed for use with a convection blower for additional heat circulation. The stove is constructed with side convection channels which allow the room air blower to pick up heat from the hottest regions of the stove and transfer it into the home. The mounting screws for the blower are installed into the rear convection channel at the factory; mounting the blower only requires a 5/16" open end or socket wrench to remove these screws and install the blower. When routing the power cord, take care to keep away from hot areas of the unit and remember that this blower is for use only with the stove. Please see the diagram below for clarification on the room air blower installation. This unit can use the AC-16 (which comes standard with the unit) or the AC-30 upgrade blower. Both are installed using the four factory installed 5/16" screws.

The optional heat circulation blower on this stove requires periodic lubrication; this lubrication should be performed no less than every three months of normal operation. To properly lubricate the blower, use an eye dropper or similar dispensing device to drip 5-7 droplets of SAE 20 oil into the oil port on the side of the blower motor.



(4) 5/16" head, self-tapping screws (pre-installed in unit).

Warning: Disconnect power from fan before installation.



**Side Heat Shield (Part AC-W01SHS):**

Install the side heat shield behind the side flange of the rear panel. Align the two mounting holes and secure with the two screws provided.

# TROUBLESHOOTING

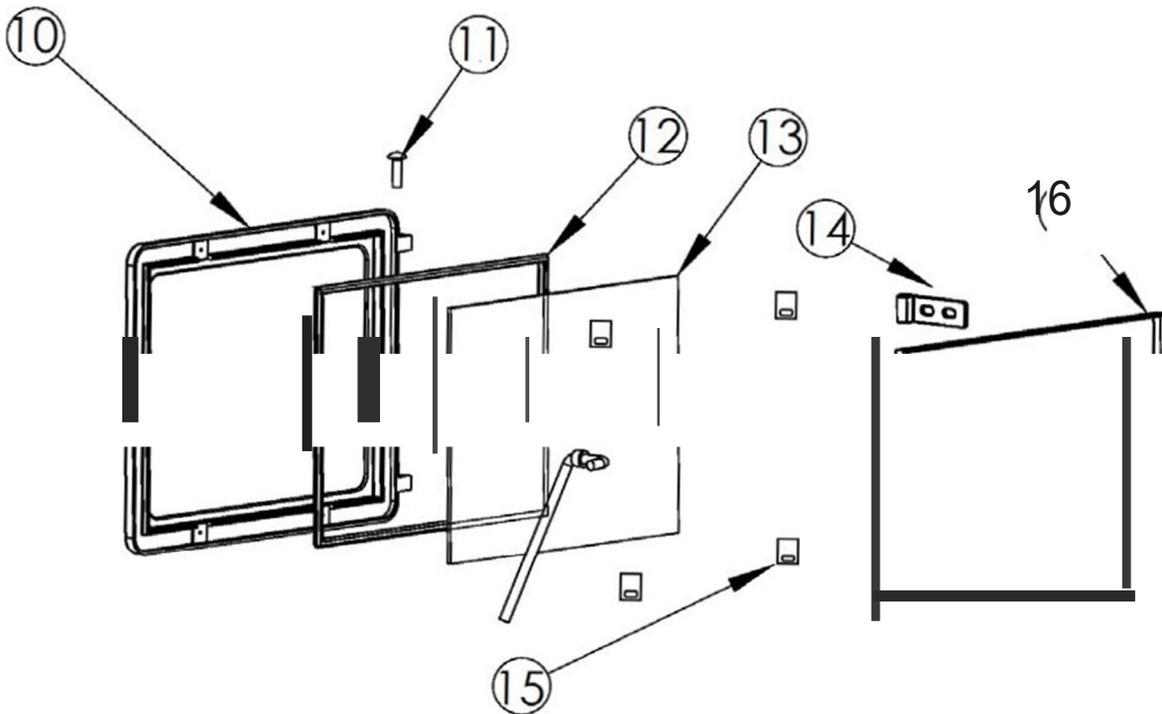
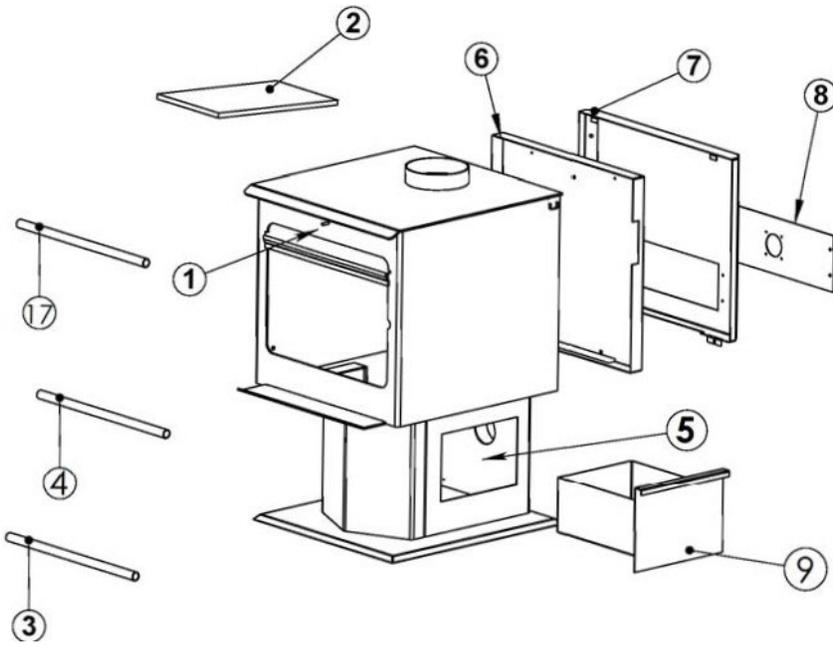
Issue	Cause	Solution(s)	
Stove smokes into room	1. Weak Draft	1.1 Be certain chimney is sufficiently tall to meet the 10-3-2 rule. 1.2 Add additional height to the chimney.	
	2. Negative Pressure in the Home	2.1 Add an outside combustion air hookup to the unit.	
Fire is hard to start	3. Weak Draft	3.1 Be certain chimney is sufficiently tall to meet 10-3-2 rule. 3.2 Add additional height to the chimney system.	
	4. Cold Chimney	4.1 Heat the flue first by burning crumpled newspaper in the stove. 4.2 Install an insulated chase around external chimneys.	
		5. Downdraft in Chimney	5.1 Be certain chimney is sufficiently tall to meet 10-3-2 rule. 5.2 Try heating the flue with a hair-dryer to correct the draft.
	Glass is dirty	6. Wet or Green Wood	6.1 Only burn wood that is seasoned for at least one year and that is dry and free of ice and snow.
		7. Operating Stove at Low Burn Rate	7.1 Operate the stove at higher burn rates to allow the air-wash system to keep the glass clean.
8. Wood Loaded Too Close to Glass		8.1 Never load wood so that it is touching the ceramic glass viewing window.	
Coals build up in firebox	9. Operating Stove at High Burn Rates	9.1 Reduce combustion air control and allow coals to burn down before reloading.	
Fire burns out of control	10. Excessive Draft	10.1 Reduce chimney height.	
	11. Air Leakage	11.1 Inspect window and door gaskets and replace if necessary.	
	12. Burning Excessively Dry Wood	12.1 Only burn seasoned cord wood. Do not burn kiln dried wood or pallet wood.	
Excessive smoke from stack	13. Operating Stove at Low Burn Rate	13.1 Operate the stove at a higher burn rate which will create secondary combustion.	
	14. Wet or Green Wood	14.1 Only burn wood that is seasoned for at least one year and that is dry and free of ice and snow.	
	15. Not Charring Fresh Wood Load	15.1 Char the fresh wood load until it is completely ignited and active secondary combustion is present in the firebox.	

## REPLACEMENT PARTS LIST

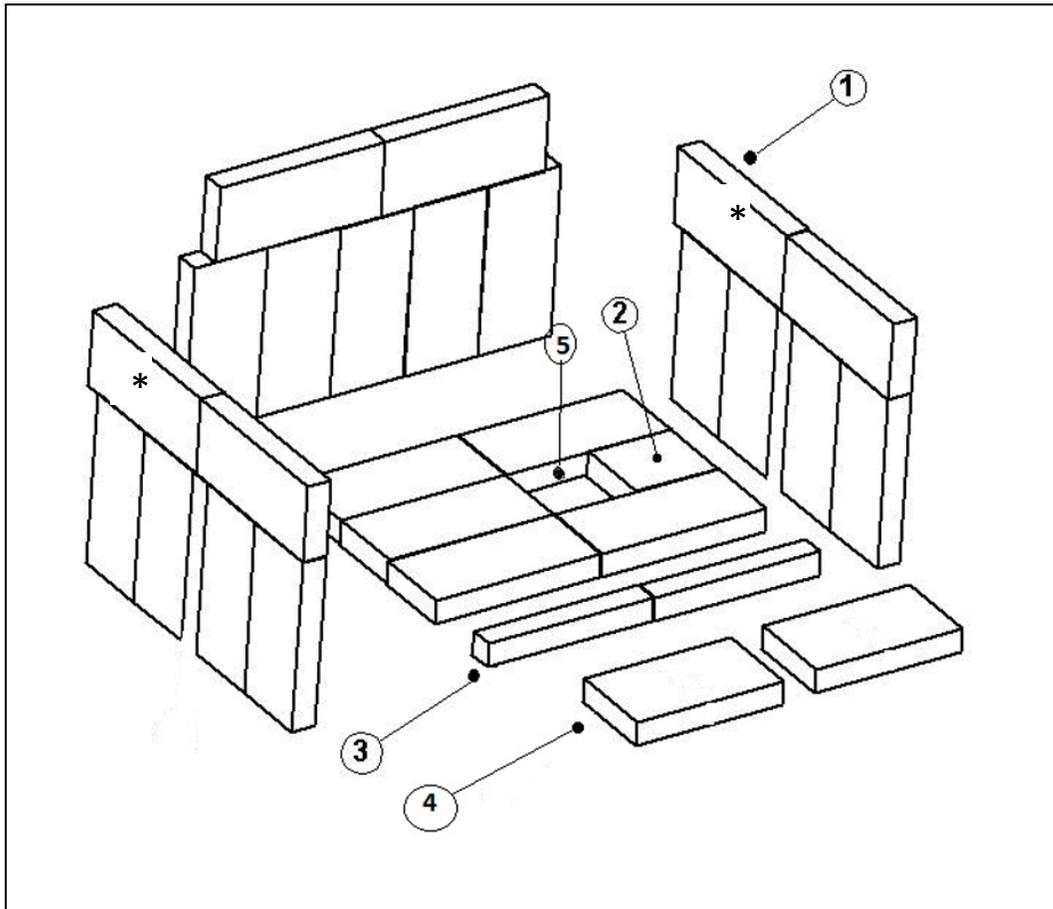
Diagram No.	Description	Part No.	Per Unit
7	Rear heat shield (BOLT ON)	AC-W01HS	1
6	Rear panel (BOLT ON)	AC-W01RP	1
1	Primary air control damper assembly	AC-W01PDA	1
Not shown	Damper release lever	AC-W01DRL	1
Not shown	Thermostatic actuator assembly	AC-W01TAA	1
9	Ash drawer	AC-ADW01	1
14	Door hinges	AC-DHW01	2
Not shown	Side heat shields	AC-W01SHS	2
Not shown	Large Upgrade Blower (optional)	AC-30	1
Not shown	Small standard blower	AC-16	1
12	Glass gasket kit 3/4" flat	AC-GGK	1
16	Door gasket kit 3/4" high density	AC-DGKHD	1
3	Front burner tube	AC-W01FBT	1
17	Middle burner tube	AC-W01MBT	1
4	Rear burner tube	AC-W01RBT	1
13	Glass size 12.75" X 16.75"	AC-G50	1
Not shown	Decorative Glass Insert	AC-W03WI-M	1
2	Ceramic fiberboard	AC-W01CFB	2
Not shown	Small spring handle Nickel	AC-SH4N	1
Not shown	Large spring handle Nickel	AC-SHN	1
8	Blower back cover	AC-BBC30	1
15	Glass tabs	AC-W01GT	4
11	Hinge pins	AC-HP	2
Not shown	Outside Air Kit (Optional)	AC-OAK3	1

**\*FOR BRICK LAYOUT AND PART NUMBERS PLEASE  
SEE PAGE 30.\***

# ILLUSTRATED PARTS DIAGRAM



## BRICK LAYOUT AND REPLACEMENT



NOTE: The bricks on the sides and rear will need to be installed after delivery  
*\*Top rear bricks on each side may or may not be notched. If notched, order part number AC-SBN1X3.*

DIAGRAM NUMBER	BRICK SIZE	PART NUMBER	QUANTITY PER STOVE
1	9" X 4" X 1.25"	AC-SB	24
2	4.5" X 4" X 1.25"	AC-SB4.5	1
3	7.75" X 2.25" X 1.25"	AC-SB7.75X2.25	2
4	7.75" X 4" X 1.25"	AC-SB7.75	2
5	ASH DUMP PLUG	CA-30ADP	1





MODEL: 15-W03

Solid Fuel Burning Room Heater

Certified to ULC S627, CSA B415.1

**Intertek**

W/N# 22302

Manufactured by:  
Stove Builder International inc.  
589 S. Five Forks Rd.  
Monroe, VA 24574

Manufacture Date	20190513
Serial Number	0
Work Order	( # test )

**DO NOT REMOVE OR COVER THIS LABEL**

PREVENT HOUSES FIRES - Install and use only in accordance with the Owner's manual provided with this appliance.

- Contact local building or fire officials about restrictions and installation inspections in your area.

**INSTALLATION REQUIREMENTS**

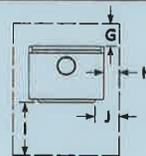
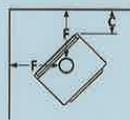
- Do not connect this unit to a chimney flue serving another appliance.
- Use a residential type masonry or factory built chimney listed to ULC S629 (CANADA).
- Use 24 gauge MSG black single wall chimney connector or listed double wall chimney connector.
- Refer to local codes and the chimney manufacturer's instructions for precautions required for passing a chimney through a combustible wall or ceiling.
- For CANADA: place on a non-combustible type 1 ULC spark and ember floor protector, which extends 457.0 mm to the front and 203.0 mm. to each side of the unit.
- Adhere to the listed minimum clearances to combustibles when using single wall chimney connector. See the owner's manual for additional clearance information.
- Only operate this unit with the door closed and latched tightly.
- The main loading door contains a ceramic viewing window; Do not slam the door or strike this viewing window at any time.
- If the glass is cracked or broken, replace with ceramic glass only.
- Weighted average emission rate: 1.956 Grams/hr
- Optional part - blower part number AC-30 (Fasco), Electrical rating 115 V, 60 Hz, 0.8 A
- Optional parts - side heat shields part number AC-W01SHS (ESW INC.)
- Refer to Intertek's directory of building products (<https://bpdirectory.intertek.com>) for detailed information.

OPERATION REQUIREMENTS: FOR USE WITH SOLID WOOD FUEL ONLY. DO NOT OVER-FIRE, IF HEATER OR CHIMNEY CONNECTOR GLOWS YOU ARE OVER-FIRING. INSPECT AND CLEAN CHIMNEY FREQUENTLY, UNDER CERTAIN CONDITIONS OF USE, CREOSOTE BUILDUP MAY OCCUR RAPIDLY. DO NOT USE A GRATE OR ELEVATE THE FIRE, BURN WOOD FIRE DIRECTLY ON THE HEARTH. RISK OF SMOKE AND FLAME SPILLAGE, OPERATE ONLY WITH DOOR FULLY CLOSED.

**CAUTION - HOT WHILE IN OPERATION. DO NOT TOUCH. KEEP CHILDREN, CLOTHING, AND FURNITURE AWAY. CONTACT MAY CAUSE SKIN BURNS. SEE NAMEPLATE AND INSTRUCTIONS.**



**Clearances to combustibles**



A: 7.5 in. 191 mm  
 B: 21.5 in. 546 mm  
 D: 12 in. 305 mm  
 E: 29 in. 737 mm

C: 9.5 in. 241 mm  
 F: 19 in. 483 mm

Floor protection  
 CANADA  
 G: 8 in. 203 mm  
 H: 8 in. 203 mm  
 I: 18 in. 457 mm  
 K: 48 in. 1219 mm



Fabricant de poêles international  
Stove Builder International

27904

You may write your unit's Manufacture Date and Serial Number in the blank spaces on this sample tag, for future reference. This sample tag also shows the safety info. such as ULC testing standard, etc. for your local officials, or anyone else who may need reference information.

For parts, warranty replacement procedures may be found at our parts store site:

[www.englander-stoves.com](http://www.englander-stoves.com)

## **LIMITED FIVE (5) YEAR WARRANTY**

**From the date of purchase to the original owner**

The manufacturer extends the following warranties:

### **Five Year Period:**

1. Carbon steel and welded seams in the firebox are covered for five (5) years against splitting.
2. The cast iron door and hinges are covered for five (5) years against cracking.

### **One Year Period:**

1. Electrical components, accessory items, glass and the painted surface of the stove are covered for one (1) year from the date of purchase.

### **Conditions and Exclusions**

1. Damage resulting from over-firing will void your warranty.
2. This warranty does not apply if damage occurs because of an accident, improper handling, improper installation, improper operation, abuse or unauthorized repair made or attempted to be made.
3. The manufacturer is not liable for indirect, incidental, or consequential damages in connection with the product including any cost or expense, or service during periods of malfunction or non-use.\* Do NOT use substitute materials or components to replace original equipment.
4. All liability for any consequential damage for breach of any written or implied warranty is disclaimed and excluded.
5. This warranty does not cover internal wear parts of the combustion system, including the firebrick lining and gaskets.

\*\*Some states do not allow the exclusion of limitations of incidental or consequential damages, so the above may not apply to you.\*\*

### **Procedure**

Purchaser must give notice of claim of defect within the warranty period and pay transportation to and from a service center designated by the manufacturer. The dealer from which the unit was purchased or the factory, at our option, will perform the warranty service.

### **Other Rights**

This warranty gives you specific legal rights; you may also have other rights, which may vary from state to state.

**Please Note: This warranty is null and void if the attached warranty registration AND a copy of the sales receipt is not returned within thirty (30) days from the date of purchase.**

# **Warranty is not transferable.**

## **Important Notice**

This registration information **MUST** be on file for this warranty to be valid. Please mail this information within thirty (30) days from the original date of purchase.

Use any of these three easy ways to send your warranty information in!

### **Mailing Address**

Stove Builder  
International inc.  
250, rue de Copenhague,  
St-Augustin-de-  
Desmaures (Québec)  
Canada  
G3A 2H3

### **Fax Number**

(418) 878-3001 – Twenty-four hours a day.

### **Online Registration**

Visit our warranty registration website at:

<https://www.englander-stoves.com/ca/en/warranty-registration/>

**(WARRANTY CARD LOCATED ON NEXT PAGE)**

**For parts, warranty replacement procedures may be found at our parts store site: [www.englander-stoves.com](http://www.englander-stoves.com)**

# WARRANTY REGISTRATION for Englander

## Purchaser Information

I. Purchased By (Name) \_\_\_\_\_

II. Address \_\_\_\_\_

III. City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

IV. Telephone Number \_\_\_\_\_

V. Email Address \_\_\_\_\_

## Dealer Information

VI. Purchased From \_\_\_\_\_

VII. Address \_\_\_\_\_

VIII. City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

## Unit Information

\*Refer to the sticker on the back of the manual or box to complete this section.

IX. Model Number \_\_\_\_\_ Purchase Date \_\_\_\_\_

X. Purchase Price \_\_\_\_\_

XI. Serial Number \_\_\_\_\_ Mfg. Date \_\_\_\_\_

## Purchase Questions

How did you first hear about our product? (Please check one)

Word of Mouth \_\_\_\_\_ Burn Trailer Demonstration \_\_\_\_\_ Internet \_\_\_\_\_

Other: \_\_\_\_\_

Where did you receive information about our product?

Via Telephone \_\_\_\_\_ Dealer (Name of dealer) \_\_\_\_\_ Internet \_\_\_\_\_

Other: \_\_\_\_\_

\_\_\_\_\_

***PLEASE NOTE:***

The following additions to your owner's manual will enable you to achieve optimal emissions performance from your stove. Important safety tips are also included.

- *Proper Installation* – Please refer to the Installation section of your owner's manual and follow the guidelines listed therein for safety and for optimal emissions performance.

Additional information:

Venting Introduction:

Draft: Draft is the force which moves air from the appliance up through the chimney. The amount of draft in your chimney depends on the length of the chimney, local geography, nearby obstructions and other factors. Too much draft may cause excessive temperatures in the appliance and may damage the catalytic combustor. Inadequate draft may cause backpuffing into the room and 'plugging' of the chimney or the catalyst.

Inadequate draft will cause the appliance to leak smoke into the room through appliance and chimney connector joints.

An uncontrollable burn or excessive temperature indicates excessive draft.

Please be mindful of installation location: Inversion and other air quality issues can arise in valleys or if unit is installed close to neighboring homes.

This wood stove operates on a natural draft system, in which the chimney system pulls air through the stove. This unit must be installed in accordance with the following detailed descriptions of venting techniques; not installing the stove in accordance with the details listed here can result in poor stove performance, property damage, bodily injury or death. Avoid make-shift compromises when installing the venting system. Englander is not responsible for any damage incurred

due to a poor or unsafe installation.

Be certain that all aspects of the venting system are installed to the venting manufacturer's instructions, particularly the required clearances to combustibles. Also, be certain to use an attic radiation shield to prevent insulation from contacting a chimney which passes through an attic.

The chimney system is the "engine" which drives a wood stove, so it is imperative for proper unit function that the venting system be installed exactly as described in the following section.

If questions arise pertaining to the safe installation of the stove, our Technical Support line (877-356-6663) is available. Contact your local code official to be certain your installation

meets local and national fire codes, and if you're uncertain about how to safely install the stove, we strongly recommend contacting a local certified installer to perform the installation.

Venting Guidelines:

**ALWAYS** install vent pipe in strict adherence to the instructions and clearances included with your venting system.

- **DO NOT** CONNECT THIS WOOD STOVE TO A CHIMNEY FLUE WHICH ALSO SERVES ANOTHER APPLIANCE.
- **DO NOT** install a flue pipe damper  
or any other restrictive device in the exhaust venting system of this unit.
- **USE** an approved wall thimble when passing through a wall and a ceiling support/fire stop when passing through a ceiling.
- **INSTALL** three sheet metal screws at every chimney connector joint.
- **AVOID** excessive horizontal runs and elbows, as both will reduce the draft of the venting system and will result in poor stove performance.
- **INSPECT** your venting system often, to be certain it is clear of creosote, fly-ash and other restrictions.
- **CLEAN** the venting system as detailed in the maintenance section of this manual.
- **ADHERE** to the 10-3-2 rule regarding chimney terminations.
- **INSTALL** single wall chimney connector with the male end **down** to prevent creosote leakage.

Follow double wall chimney connector manufacturer's instructions regarding proper pipe installation.

**WARNING:** Venting system surfaces get HOT, and can cause burns if touched. Noncombustible shielding or guards may be required

The chimney system must terminate 3.0 ft above the point where it's centerline passes through the roof AND the chimney must terminate 2.0 ft. above part of the dwelling within a 10 ft. radius of the chimney.

- *Operation and Maintenance* – Please refer to the ‘Operation’ (Operating Instructions) and Maintenance (including Ash Removal/Disposal) sections of your owner’s manual and follow the guidelines listed therein for safety *and* for optimal emissions performance.

Additional Information:

Following the instructions in your owner’s manual for Building a Fire will ensure a proper fire, as well as helping minimize visible emissions.

More:

- *Fuel loading and re-loading:* Practical Tips for Building a Fire – See your owner’s manual for information on loading (and re-loading) your fuel, as well as for fire-starting procedures (i.e. ‘Building a Fire’).
- *Top-Down Fires:* The US EPA recognizes ‘the effectiveness of the top-down approach for starting fires.’ A good tutorial for this approach may be found at <http://woodheat.org/top-down-steps.html> . When building top-down fires, be sure to follow the instructions found in your owner’s manual and contact our Technical Support if you have any questions.
- *Fuel Selection:* Once your wood-burning appliance is properly installed, building an effective fire requires good firewood (using the right wood in the right amount) and good fire building practices. The following practical steps will help you obtain the best efficiency from your wood stove or fireplace.
  - Season wood outdoors through the summer for at least 6 months before burning it. Properly seasoned wood is darker, has cracks in the end grain, and sounds hollow when smacked against another piece of wood.
  - Store wood outdoors, stacked neatly off the ground with the top covered.
  - Burn only dry, well-seasoned wood that has been split properly.
  - Start fires with newspaper and dry kindling as discussed earlier in the manual.
  - Burn hot fires.
  - To maintain proper airflow, regularly remove ashes from your wood-burning appliance into a metal container with a cover and store outdoors.

## Moisture Meter Information

- Firewood is ready at 10-25% moisture content.
- Newly-cut logs can have a moisture content (MC) of 80% or more, depending on species. Since wood shrinks, and can also split, twist or otherwise change shape as it dries, most wood is dried before being used. Air drying, or 'seasoning,' is the most common method used for cord wood. In most parts of the United States, the minimum moisture content that can be generally obtained in air drying is about 12 to 15 percent. Most air-dried material is usually closer to 20 percent moisture content when used
- To test your firewood, simply push the pins into the wood and wait for a reading. Remember, **don't just stick the meter into the ends of your firewood.** To get the most accurate reading, split the wood and test the center. The center of the log will contain the most moisture.

## How Far Should I Drive Non-Insulated Pins into Wood?

- To full depth if possible. However, at moisture levels below 10%, it is usually sufficient to make good, positive contact with the wood. At higher levels of moisture and especially if you have a steep gradient, full penetration is a must.

- **WHAT FUELS NOT TO USE:**

**CAUTION**

- **NEVER USE GASOLINE, GASOLINE-TYPE LANTERN FUEL, KEROSENE, CHARCOAL LIGHTER FLUID, OR SIMILAR LIQUIDS TO START OR “FRESHEN UP” A FIRE IN THIS HEATER. KEEP ALL SUCH LIQUIDS WELL AWAY FROM THE HEATER WHILE IN USE. ADDITIONALLY, NEVER APPLY FIRE-STARTER TO ANY HOT SURFACE OR EMBERS IN THE STOVE. DO NOT USE CHEMICALS OR FLUIDS**
  - **TO START THE FIRE.**
- **DO NOT BURN FLAMMABLE FLUIDS SUCH AS GASOLINE, NAPHTHA OR ENGINE OIL.**
- **DO NOT BURN GARBAGE; LAWN CLIPPINGS OR YARD WASTE; MATERIALS CONTAINING RUBBER, INCLUDING TIRES; MATERIALS CONTAINING PLASTIC; WASTE PETROLEUM PRODUCTS, PAINT OR PAINT THINNERS, OR ASPHALT PRODUCTS; MATERIALS CONTAINING ASBESTOS; CONSTRUCTION OR DEMOLITION DEBRIS; RAILROAD TIES OR PRESSURE-TREATED WOOD; MANURE OR ANIMAL REMAINS; SALT WATER DRIFTWOOD OR OTHER PREVIOUSLY SALT WATER SATURATED MATERIALS; UNSEASONED WOOD; PAPER PRODUCTS, CARDBOARD, PLYWOOD OR PARTICLEBOARD. THE PROHIBITION AGAINST BURNING THESE MATERIALS DOES NOT PROHIBIT THE USE OF FIRESTARTERS MADE FROM PAPER, CARDBOARD, SAWDUST, WAX AND SIMILAR SUBSTANCES FOR THE PURPOSE OF STARTING A FIRE IN AN AFFECTED WOOD HEATER. BURNING THESE MATERIALS MAY RESULT IN RELEASE OF TOXIC FUMES OR RENDER THE HEATER INEFFECTIVE AND CAUSE SMOKE.**

- **Safe Wood-burning Practices**

Once your wood-burning appliance is properly installed, follow these guidelines for safe operation:

- Keep all flammable household items—drapes, furniture, newspapers, and books—far away from the appliance.
- Start fires only with newspaper, dry kindling and all natural or organic fire starters. Never start a fire with gasoline, kerosene, or charcoal starter.
- Do not burn wet or green (unseasoned) logs.
- Do not use logs made from wax and sawdust in your wood stove – they are made for open hearth fireplaces. If you use manufactured logs, choose those made from 100 percent compressed sawdust.
- Build hot fires. For most appliances, a smoldering fire is not a safe or efficient fire.
- Keep the doors of your wood-burning appliance closed unless loading or stoking the live fire. Harmful chemicals, like carbon monoxide, can be released into your home.
- Regularly remove ashes from your wood-burning appliance into a metal container with a cover. Store the container of ashes outdoors on a cement or brick slab (not on a wood deck or near wood). See ash removal instructions in your owner’s manual.
- Keep a fire extinguisher handy.

- Remember to check your local air quality forecast before you burn.
- *Air Controls*: SEE YOUR OWNER’S MANUAL for information on the Proper Use of Air Controls (in the Operation section).
- *ASH REMOVAL* – Follow your Owner’s manual’s instructions regarding removal and disposal of ashes.
- *REPLACEMENT of parts that are critical to emissions performance* – Follow your Owner’s manual’s instructions regarding replacement of gaskets and other parts that are critical to emissions performance.

Remember: “This wood heater needs periodic inspection and repair for proper operation. It is against federal regulations to operate this wood heater in a manner inconsistent with operating instructions in this manual.”

More: Burner Tubes – To replace a tube, first be sure that you order the correct tube you need to replace. Then using a 5/16” socket or open end wrench, remove the screw located on the left side of the tube. Be sure to keep the screw. Push the tube to the right then remove the tube (pulling the tube back to the left after that side has been removed from the hole). To replace, reverse the above procedure...make sure to install the tubes in the correct order. (Front to Back)

- **Smoke Detectors**

Englander highly recommends the use of smoke detectors in every room of the house. However, locating a smoke detector directly above this unit can result in nuisance alarms.

**CAUTION**

**This unit is meant to operate only with door closed. Smoke spillage and an inefficient, lazy burn will result from attempting to operate the stove with the door open.**

**Additionally, using prohibited fuels can create an unsafe situation and can also generate excess carbon monoxide. Carbon monoxide is an odorless, colorless gas which can be deadly.**

**The use of a carbon monoxide detector is strongly recommended.**

- *Tamper Warning*: “This wood heater has a manufacturer-set minimum low burn rate that must not be altered. It is against federal regulations to alter this setting or otherwise

operate this wood heater in a manner inconsistent with operating instructions in this manual.”

- *Warranty:* See your Owner’s manual for a Warranty Registration instruction page, as well as instructions for warranty procedures. For parts, warranty replacement procedures may be found at our parts store site: [www.englander-stoves.com](http://www.englander-stoves.com)